

January 2016



Fast Facts

Recent Participation Agreements

*Anderson Medical PC,
DBA: Emergency One*

*Middletown Community
Health Center, Inc.*

*Mothers & Babies
Perinatal Network of
South Central New York,
Inc.*

*VA Hudson Valley Health
Care System*

Bikur Cholim Inc.

*Child & Family Guidance
Center Addiction
Services Inc. DBA: Step
One*

*Bethany Nursing Home
and Health Related
Facility, Inc.*

January 13, 2016

Dear Reader,

HealthlinkNY would like to wish you a Happy New Year! Thanks to supporters like you, last year was a very successful year for us. Here is a look back at how we have grown as a business in our community:

- HealthlinkNY started 2015 by successfully completing a total system platform migration
- HealthlinkNY achieved official certification as a Qualified Entity (QE)
- HealthlinkNY finalized the merger between STHL and THINC, with each region's main office undergoing a physical location change
- HealthlinkNY launched a new public website
- HealthlinkNY developed the Health Action Priorities Network (HAPN) to oversee both the Southern Tier and Hudson Valley regional PHIP activities
- HealthlinkNY began coordinating with 4 regional Performing Provider Systems (PPS) to support NYS DSRIP efforts
- HealthlinkNY began successfully exchanging patient data through the Statewide Health Information Network of New York (SHIN-NY)
- HealthlinkNY's coverage region grew to include a new county (Chemung), bringing our total

Around the HIE

"To me, the most valuable feature of the HLNy Health Information Exchange Web Portal is the fact that with patient consent I have the ability to see real time information on my patients - most importantly medication lists. This is especially a concern with elderly patients or patients who are not sure about their medication history. As a dentist and prescriber of medicine this is important to me and to my patients."

-Jennifer Redmore, DDS,
Progressive Dental PLLC

Did You Know?

HLNY speaks to interested community groups about the importance of the HIE and services offered. [Click here to request presentation](#)

coverage region to 12 counties and over 2.7 million lives

A year in review: HealthlinkNY 2015 Statistics

Brought 27 new data contributing organizations live , which included 15 contributing hospitals, 7 ambulatory physician groups / practices, and 4 FQHCs	Increased the number of patients registered in the HIE by over 800k with roughly 1.2 million patient records added over the year
Increased the number of incoming clinical transactions to the HIE by nearly 3.2 million transactions per month	Raised total unique patient consents by over 183k , with more than 163k new patients choosing permit

Thank you for your continued support of HealthlinkNY. We are looking forward to another successful year!

HealthlinkNY CEO Christina Galanis Featured in Westfair Online

Christina Galanis was featured in Westfair Online for her story about her recent experience as a patient in the emergency room and how the HIE might have helped.



A month ago, I went to the emergency room with chest pains. Fortunately, I was not having a heart attack, as I feared. But the ER visit allowed me to experience our health care system as a patient. I discovered the ER had not yet completely entered the Information Age. While awaiting treatment, I was given pages and pages of forms to fill out: medical history, medications and allergies - all information that could be easily accessed online by connecting to my doctor's electronic health records. The ER staff had the ability to do that, if only they had known they could!

Both the hospital and my primary care doctor participate in HealthlinkNY, the regional health information exchange I helped found in 2002. It's a network that lets different electronic health records based on different

platforms "talk" to each other while protecting patient privacy and keeping data secure.

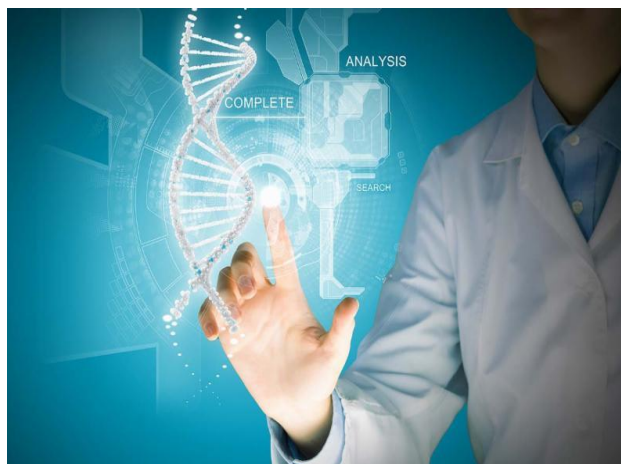
[Click here](#) to read the full Westfair Online article by Ms. Galanis.

Organizations now live with HealthlinkNY

Family Services of Chemung County Goes Live with Web Portal Access

Access to the Web Portal provides Family Services of Chemung County with a detailed picture of a patient's medical history through a comprehensive community health record. This community record brings together data on past medical encounters, immunizations, medications, test results, and specific medical conditions recorded in a patient's medical history.

The location of Chemung County is on the outer edge of the HealthlinkNY region. The HealthlinkNY Web Portal's Statewide Patient Record Lookup feature connects health information from providers across the state regardless of region. This means that no matter where in New York State that a patient has received care, their provider at Chemung County Family Services can query their complete electronic health record from anywhere across the state. [Read more.](#)



Health Quest Goes Live with an Inbound C-CDA Connection to the HIE

Health Quest Systems, Inc. of the Hudson Valley has recently completed yet another phase of data contribution to the HIE with the go-live of an inbound C-

CDA connection to HealthlinkNY. Health Quest has already been sending their patient lab and radiology results and admission/discharge/transfer data to the HIE through the second half of 2015. A C-CDA connection allows for a direction communication between the HIE and Health Quest's Electronic Health Record (EHR) system, where they capture and maintain their patient records. The addition of this C-CDA connection provides other physicians accessing the HIE with a more comprehensive patient history and encounter overview for their patients who have visited Health Quest facilities. With this inbound connection complete, Health Quest will now begin the final stages of exchanging health information by implementing an outbound C-CDA connection to allow community-wide patient records to be sent from the HIE directly back into their EHR.

[Click here](#) to learn more about Health Quest.

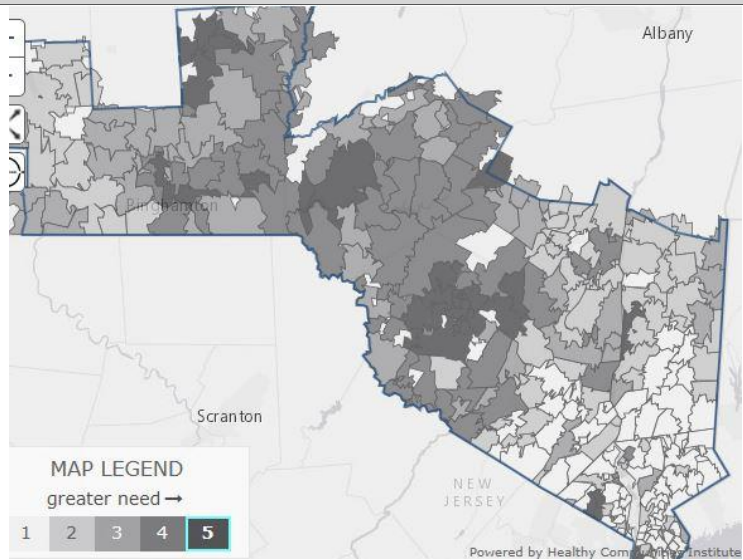
HAPN: Population Health Improvement Plan

HAPN Hudson Valley

Behavioral Health and Social Determinants of Health were chosen as the two areas of focus for the Hudson Valley



PHIP. These two work groups have already formed and begun work. The need for coordination of care and integration of behavioral health and primary care was discussed repeatedly as a critical issue by the PHIP steering committee and in our stakeholder interviews as was the need for acceptance of mental health as a public health problem. Although the Hudson Valley region as a whole may enjoy a relatively comfortable sense of well-being, significant pockets of low income, high unemployment, poverty, lack of public transportation, poor access to fresh fruits and vegetables, and cultural barriers indicate that inequality is alive and well. As noted in the 2015 SocioNeeds Index of both the HAPN Southern Tier and HAPN Hudson Valley regions mapped below, very few zip codes are without need.



HAPN Southern Tier

HAPN Southern Tier is currently implementing 20 consumer driven focus groups that will be used in conjunction with the 200 stakeholder interviews across 5 counties. The plenary presentation of analysis findings, recommendations and a strategic priority planning session in late March. [Click here](#) to learn more about HAPN and view the Community Dashboard.

Upcoming HealthlinkNY Events

February First Friday featuring Artist Angela Cook

*Friday February 5th, 6-9pm
49 Court Street, Suite 300*



Angela Cook is a local Binghamton artist who creates abstract art working mainly with acrylic paint on canvas. HealthlinkNY is excited have Angela as our February First Friday Artist. Angela's larger pieces will be on display and smaller "Littles" will be for sale. Light food and refreshments will be provided. [Learn more](#)

HealthlinkNY Training Webinars

HealthlinkNY offers convenient online training webinars upon request. These webinars are designed to cover fundamental training topics for new participants and seasoned users alike.

The following webinars can be scheduled at your convenience:

- "About Us" HealthlinkNY Overview
- Consent Collection Training
- Web Portal Consent Entry Training
- Web Portal Access Training

[Click here](#) to learn more or schedule a training webinar.

[Visit Our Website](#)

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